



2016-2017 Bring Your Own Device FAQ

Students in grades 6-12 will be in a one-to-one digital environment and will be required to have a laptop or digital device that meets the district minimum requirements.

What tasks or activities will my student use the device for?

Students will be using their device to complete tasks/activities for class (typing papers, creating presentations, responding to teacher prompts, accessing online textbooks) as well as for taking online assessments (MAP, PARCC).

How will the district support the device for the BYOD option?

There will be no technology support provided by the district other than wireless access/internet connectivity assistance.

How will the internet be secured on my child's BYOD device at school?

The district uses Palo Alto for our web filter and provides filtering at home or in district with Global Protect.

What type of device has the district previously provided in the rental program?

We purchased the [Dell Latitude 3350](#) this year, an Education Series model that has a 13.3" display. Previously we have purchased the Dell Latitude 3340 which is almost identical in appearance to the Latitude 3350.

What are the specifications needed for a device brought from home?

Minimum district requirements are a screen size of 9.5 inches and a wireless or wired keyboard. Please keep in mind that students will be using their device to complete tasks/activities for class (typing papers, creating presentations, responding to teacher prompts, accessing online textbooks) as well as for taking online assessments (MAP, PARCC).

What support or services will the rental agreement cover?

Renting from the district will include warranty coverage for the rental period of the device, technology support for device hardware and internet/applications, and a district supplied loaner machine if the district laptop stops working or needs repair.

Will there be a charge for district owned laptop repair?

If a district owned device is submitted for repair, the technology department will assess the damage before fixing or servicing the device. If the damage is not covered by the factory warranty, an additional fee may apply. The fee will be charged through Fee Management. Parents will be notified of any additional charges made to their account.

What are the parameters for my child to own the device?

Rent to own timelines are based on 'end of life' for each device. End of life is defined by the district purchased warranty agreement.

2016-2017 School Year Rental & Device Ownership Information

- Total rental fees listed must be paid in full for ownership option
- Manufacturer warranty repairs are included through the original rental period
- Due to Unit 5 leasing agreements devices cannot be released early. Students must be enrolled on the last scheduled day of the ownership year to be eligible for device ownership

6th grade - \$100.00 annual rental fee for three years (6th – 8th , \$300 total rental fees paid); device is owned after 8th grade year. Includes warranty repairs through 8th grade and all other Unit 5 device rental benefits.

7th grade - \$100.00 annual rental fee for three years (6th – 8th , \$300 total rental fees paid); device is owned after 8th grade year. Includes warranty repairs through 8th grade and all other Unit 5 device rental benefits.

8th grade - \$100.00 annual rental fee for three years (6th – 8th , \$300 total rental fees paid); device is owned after 8th grade year. Includes warranty repairs through 8th grade and all other Unit 5 device rental benefits.

9th grade - \$100.00 annual rental fee for three years (7th – 9th , \$300 total rental fees paid); device is owned after 9th grade year. Includes warranty repairs through 9th grade and all other Unit 5 device rental benefits. Students did not have this device in 6th grade.

10th grade - \$100.00 annual rental fee for four years (9th – 12th , \$400 total rental fees paid); device is owned after 12th grade year. Includes warranty repairs through 12th grade and all other Unit 5 device rental benefits.

11th grade - \$100.00 annual rental fee for four years (9th – 12th , \$400 total rental fees paid); device is owned after 12th grade year. Includes warranty repairs through 12th grade and all other Unit 5 device rental benefits.

12th graders - \$100.00 annual rental fee no ownership option. Includes warranty repairs and all other Unit 5 device benefits.

Can I change my mind and decide to rent after the start of the school year?

Yes, efforts will be made to supply a device in a timely manner but there may be a delay based on availability.

If I am a new family in the district and I arrive after the beginning of the school year, what are my options?

A family may participate in either the BYOD or Rent program.

After the beginning of the year, if I change my mind from BYOD to rental, what fee will be assessed?

The family will pay the yearly rental fee regardless of when the family enrolls.

Why is there no tech support on a device that was previously rented from the district and now is owned by the family?

The warranty for that device has expired and the district supports the device for the length of the warranty. Once the family owns the device, the district will no longer support the machine. After the family owns that machine, that device is treated as any other BYOD device.

If our family moves out of the district mid-year, will we be reimbursed for rental fee?

Yes, on a pro-rated basis and the machine will be collected/no ownership option.

What if my child is on free/reduced lunch status?

If the rental fee is reduced based on free or reduced status, there is no ownership option unless the family chooses to pay the fee difference (reduced status) or purchase at end of life (free status).

What will be done with JAVA or Flash issues with sites teachers may want to use but aren't currently supported on devices?

We have a solution called U5 Cloud in place for these issues.

My student will own their Unit 5 device at the end of this current year. Can my student use an owned Unit 5 device as a BYOD device?

Yes – however, if you choose to use this device it will fall under the parameters of any BYOD and will therefore not have any tech support.

For the rental agreement, what is the method of payment or term of payment?

The rental fee is charged at the same time as other registration fees. These can be paid online when online registration opens. They can also be paid by bringing a check into the school. All fees are due before the first day of school.

If we choose the BYOD option, what criteria should we use to select a device?

The most common device is a Windows based machine. There is not a preferred OS or device as long as it meets the minimum specs (screen size of 9.5 inches and a wireless or wired keyboard). The key is deciding which device is the most comfortable for your child to complete all the different types of work/tasks that will be required. If a student is comfortable with the screen size and small Bluetooth keyboard used with an iPad, then it should work.

What if my child does not have internet access in our home?

There are multiple Wi-Fi spots in our community. Additionally, we do have a relationship with [Comcast](#) to provide internet access to our free/reduced lunch families for \$9.99 per month.

If my child participates in BYOD, how will they access programs and applications that they need for their coursework?

Students will access the district network through the U5 Cloud. This will serve as a way to 'remote-in' to our server and access what they need.

If we rent a device from Unit 5, will we keep the device over the summer?

District rented devices will be turned in at the end of each school year. The district tech staff will complete inventory and service machines over the summer to ensure the devices are ready to go for the following year.

Will my student get the same rented device from one year to the next?

Students will be provided with the same device each year if the Rent option chosen during registration

If we choose to rent a device from Unit 5, will we be able to load our own software?

For security purposes, families will not be able to load their own software on district rented devices.

Why does my middle school student own the device after 3 years (\$300.00) while my high school student doesn't own the device until after 4 years (\$400.00)?

The high school devices are covered by a four year warranty agreement while the middle school devices are covered by a three year warranty agreement.