



At this point in the Coronavirus crisis, and since the state has issued the “shelter-in-place” order, I think we can safely assume that most social service agencies are closed to the general public but may be offering scaled-down services by phone, online through their websites, or by serving only one person at a time. We are going to continue to give out the phone numbers of agencies that, in normal times, offer services to people in need, but with the overlying message to “CALL FIRST!” or, if the person has Internet, to check the organization’s website.

NOTE: As we find out new information, we are making changes in our database and in this evolving Google document but we could use some help. If there have been changes you know of to services in your city/county, you can add a comment to this document, or e-mail us, and then we’ll make the changes.

This document was created by PATH’s database department:
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Statewide Services

<u>Agency Name</u>	<u>Category of Service</u>	<u>Operation Status</u>	<u>Description</u>
Illinois Department of Public Health	<ul style="list-style-type: none"> Communicable disease control *COVID-19 	Open New COVID-19 Service!	Anyone who is symptomatic or has specific questions concerning the Coronavirus (named COVID-19) should call the IDPH hotline @ 800-889-3931 or see the website for information.
Comcast internet Essentials (applies to areas that comcast services)	<ul style="list-style-type: none"> Computer distribution program 	Open New COVID-19 Service!	Customers who qualify for Internet Essentials will receive two free months of Internet service effective March 16, 2020.
Illinois Department of Employment Security	<ul style="list-style-type: none"> Unemployment Insurance 	Open - online application only or by phone if no	Those out of work solely because of COVID-19 can apply for

		internet access New COVID-19 Service!	unemployment by calling 800-244-5631 or https://www2.illinois.gov/ides
Ameren	<ul style="list-style-type: none"> • Utility 	Open New COVID-19 Service!	Ameren is not doing any utility shut offs at this time due to COVID-19 to help relieve stress and financial struggle. Ameren customers have until May 1st to pay their utility bills. No late fees will be applied to any bill until after May 1st.
Nicor Gas	<ul style="list-style-type: none"> • Utility 	Open New COVID-19 Service!	No service disconnections until May 1. Will waive late payment charges until May 1.
Alcoholic Anonymous	<ul style="list-style-type: none"> • Support groups * alcohol use disorder 	Open Online alternative	http://aa-intergroup.org/directory.php Online meetings are held.

McLean County

Financial Assistance/Rent/Utility/etc.

<u>Agency Name</u>	<u>Category of Service</u>	<u>Operation Status</u>	<u>Description</u>
Mid Central Community Action	<ul style="list-style-type: none"> • Automotive repair and maintenance 	Open - modified services by	Our Bloomington and Pontiac offices remain

(MCCA)	<ul style="list-style-type: none"> ● Mortgage payment assistance ● Rent ● Temporary financial assistance ● Supportive housing ● Housing counseling ● Financial counseling ● LIHEAP ● Weatherization 	<p>phone.</p> <p>Offices are Closed</p>	<p>closed to the public. We are providing essential services remotely. We will resume in-home WX services as soon as possible.</p> <p>For LIHEAP information or inquiries, please call 309-834-9200.</p> <p>We are assisting with essential needs through our CSBG program in both McLean and Livingston counties. Please contact Jerri at 309-834-9226 for services & resources. (Rent , car repair, food, medical expenses, temporary financial assistance)</p> <p>Our Financial Opportunity Center remains available to assist with employment, financial, and housing goals. Please contact Kathy at 309-834-9242 for Next step.</p>
City of Bloomington Township Office of General Assistance	<ul style="list-style-type: none"> ● Rent ● Utility ● General assistance 	<p>Open but amended</p>	<p>Any Township resident experiencing a medical issue with symptoms similar to cold or flu, should remain at home</p> <p>If interested in Township services, please call the Township office at 309/828 - 2356</p>

			<p>All front desk conversations will be conducted through the window. Please take a seat and wait to be called</p> <p>New General Assistance/Emergency Assistance (GA/EA) case preparation and redeterminations will be completed in advance of a scheduled appointment to minimize staff/client interaction</p> <p>All Workfare/Job Training requirements have been suspended from March 16 to March 31, 2020</p> <p>After March 31, 2020, Workfare/Job Training participants with flu-like symptoms, please call the Township office to obtain an excused absence</p> <p>GA redeterminations may be conducted via telephone</p>
Ameren	<ul style="list-style-type: none"> • Utility 	<p>Open New COVID-19 Service!</p>	<p>Ameren is not doing any utility shut offs at this time due to COVID-19 to help relieve stress and financial struggle. Ameren customers have until May 1st to pay their utility bills. No late fees will be applied to any bill until after May 1st.</p>

Nicor Gas	<ul style="list-style-type: none"> Utility 	Open New COVID-19 Service!	No service disconnections until May 1. Will waive late payment charges until May 1.
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Medical & Dental Resources

<u>Agency Name</u>	<u>Category of Service</u>	<u>Operation Status</u>	<u>Description</u>
McLean County Health Department	COVID-19 Drive-Thru Testing Site	Open New COVID-19 Service!	<p>McLean County is participating in a pilot program with the U.S. Department of Health and Human Services (HHS) to offer COVID-19 testing to individuals who meet specific criteria. This CommunityBased Testing Site will operate out of the McLean County Fairgrounds (1106 Interstate Dr, Bloomington, IL 61705) and will be open seven days a week from 9: 00 am - 5:00 pm, or until the daily allotment of tests has been exhausted.</p> <p>Eligibility:</p> <ul style="list-style-type: none"> - Healthcare workers *with* respiratory symptoms. Minimum temperature has been decreased (can be under 100.4).

		<ul style="list-style-type: none">- First responders *with* respiratory symptoms and a temperature.- Seniors (65+) *with* respiratory symptoms and a temperature.- Patients with underlying medical conditions *with* respiratory symptoms and a temperature. <p>NOTE: Individuals who have taken fever-reducing medicines within six hours before arrival at the testing site will not be eligible to be tested. As availability allows, testing criteria may be expanded beyond the initial pilot program.</p> <p><u>Documents Needed:</u></p> <ul style="list-style-type: none">- Photo ID.- Healthcare facility employee or first responder ID/badge (if applicable). <p><u>Procedure:</u></p> <ul style="list-style-type: none">- Upon arrival at the site, individuals will be required to remain in their vehicles at all times.- Testing is limited to 4 individuals per vehicle, and those individuals must be seated at a seat with a working window.- Personnel in full medical protective
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			<p>gear will check the individual's temperature with a no-touch thermometer and use a swab to obtain the necessary sample from the individual's nose.</p> <p>Address: 1106 Interstate Dr, Bloomington, IL 61705</p> <p>(309) 888-5450</p> <p>https://health.mcleancountyil.gov/</p>
Advocate BroMenn Health	Testing for COVID-19 may be available	Open New COVID-19 Service!	<p>If someone feels they need testing because they are showing some symptoms, they should call their doctor or 866-443-2584. Symptom checker online:</p> <p>https://www.advocateaurorahealth.org/coronavirus-disease-2019?&_ga=2.39942881.2113502902.1584416020-1758684397.1538596711</p>
OSF Healthcare	Symptom Checker online	Open New COVID-19 Service!	<p>If you think you have symptoms of Coronavirus, call your doctor (or IDPH hotline) before you go anywhere. Can also check the chatbot service on OSF's website</p> <p>https://www.osfhealthcare.org/</p>
OSF Healthcare	Symptom Checker online	Open New COVID-19 Service!	<p>If you think you have symptoms of Coronavirus, call your</p>

			<p>doctor (or IDPH hotline) before you go anywhere. Can also check the chatbot service on OSF's website https://www.osfhealthcare.org/</p>
<p>McLean County Health Department</p>	<ul style="list-style-type: none"> ● WIC ● Dental ● Communicable disease control ● Immunizations 	<p>Open but amended</p>	<ul style="list-style-type: none"> ● WIC: Currently fully operational, but asking that clients call ahead to see if it is necessary to bring their child in for the appointment ● Dental: Based on the Illinois State Dental Society (ISDS), recommendations we are only doing emergency appointments from 3/17 – 3/31 ● Communicable Disease: No STD testing appointment at this time, but still doing brown bags; also still providing STD

			<p>and TB treatment</p> <ul style="list-style-type: none"> ● Immunizations: Communicating to clients with appointments and encouraging those that are sick to stay home
<p>Community Health Care Clinic</p>	<ul style="list-style-type: none"> ● Community clinic ● Dental care ● General medical care 	<p>Open but amended</p>	<p>Medical clinic is fully open including pharmacy; have to maintain services for patients with chronic illness but telling other patients to stay home if they have a cough or fever</p> <p>Dental clinic is only open for true emergencies (no routine cleanings being provided), per the guidance of the state dental society, since oral health poses highest risk for</p>

			<p>transmission</p> <p>No COVID-9 testing on site; this will not change since to conduct tests, the clinic would have to follow the full protocol requiring gowns, etc.</p>
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Food

<u>Agency Name</u>	<u>Category of Service</u>	<u>Operation Status</u>	<u>Description</u>
McLean County COVID-19 mutual aid team	<ul style="list-style-type: none"> Grocery delivery 	<p>Open New COVID-19 Service!</p>	<p>We are a mutual aid team looking to assist in any errand runs to grocery stores, pharmacies, or other stores. You are expected to pay for your items, but there is no additional charge for our service.</p> <p>A service for people who are self isolating and:</p> <ul style="list-style-type: none"> Are over 60 Have a compromised immune system Have underlying health conditions Have limited

			<ul style="list-style-type: none"> mobility • Are currently sick • And do not have access to other local support <p>If this describes you, call and leave a voicemail at (309) 839-9496, and our team will run errands for you.</p>
<p>The Salvation Army</p>	<ul style="list-style-type: none"> • Community meals • Food pantry 	<p>Community meal- Closed to non residents</p> <p>Food pantry - Open but amended</p>	<ul style="list-style-type: none"> • The Salvation Army Food Pantry will remain open but making changes to limit person-to-person interaction. This Week (March 16th – March 20th), the food pantry will be open at its normal time – Monday-Thursday from 1-4 PM. We will have pre-packed bags and will ask clients to use a drive-thru/walk-thru. Beginning next week (March 23rd), we will only be open on Monday's from 1- 4 PM and will be using the drive-thru/walk-thru system. • Our Household Referrals programs will be closed until the end of the

			<p>month.</p> <ul style="list-style-type: none"> All youth programming – Youth Nights and After-School – have been suspended through the end of the month.
St. Vincent de Paul Society - Holy Trinity Conference	<ul style="list-style-type: none"> Food Pantry Clothing Closet 	Closed	Closed 3/17/2020 - 4/10/2020.
School Street Food Pantry	<ul style="list-style-type: none"> Food Pantry 	Open	<ul style="list-style-type: none"> - Will continue to operate - Volunteers will come in and stock food as necessary - Reasonable precautions will be taken - Students (from any local college/university with student ID) will still be able to pick up food on Friday afternoons (as well as from the Blessing Box outside, at any time)
Bloomington Public Schools District 87	<ul style="list-style-type: none"> Packed lunches 	Open	<ul style="list-style-type: none"> Drive-thru/pick-up meals Free sack meals can be picked up via drive-thru or pick-up for any child <18 from 11 am - 1 pm, Monday through Friday until March 31 at the following locations: Boys & Girls Club, 1615 Illinois St.

			<ul style="list-style-type: none"> Bloomington ● Coffrins ATA Martial Arts, 503 N. Prospect Rd. Bloomington ● HyVee, 1403 N. Veterans Pkwy. Bloomington ● RP Lumber, 2440 S. Main St. Bloomington ● Fairview Park, 801 N. Main St. Normal ● Lee St. Fire Department, 310 N. Lee St. Bloomington ● Miller Park (zoo entrance), 1020 S. Main St. Bloomington ● Marcos Pizza, 604 E. Locust St. Bloomington ● American Legion, 2505 Fox Creek Rd. Bloomington ● Schnucks, 1750 Bradford Ln. Normal ● Visit https://www.feedblonokids.com/ for more information. ● McAllister's Deli ● Free sack lunch to any child from 11 am - 1 pm Monday through Friday
McLean County	<ul style="list-style-type: none"> ● Packed lunches 	Open	Though all Unit 5

Unit 5 - Normal

schools will be closed, cold breakfast and sack lunch "Grab and Go" meals will be made available to students in need.

Meals will be available on Tuesday, March 17 through Friday, March 20, and Monday, March 30 at five centralized sites. Meals will NOT be available during our planned

We ask all families to participate in the following survey to help us know how many

Meals to prepare.
<https://www.surveymonkey.com/r/BK6RN58>

Pick-up times at all locations:

- Tuesday, March 17 -Friday, March 20 - 9 to 11 AM
- Monday, March 30 - 9 to 11 AM

Locations:

- Cedar Ridge Elementary, 2808 Breezewood Blvd.,

			<p>Bloomington</p> <ul style="list-style-type: none"> - Kingsley Junior High, 303 Kingsley St., Normal - Sugar Creek Elementary, 200 N Towanda Ave, Normal - Pepper Ridge Elementary, 2602 Danbury Drive, Bloomington - Fairview Elementary School, 416 Fairview St., Normal
Home Sweet Home Ministries	<ul style="list-style-type: none"> • Food (packed lunches/dinners) 	Open but amended	<p>We are distributing sack lunches at both lunch and dinner every day of the week.</p> <p>We are distributing food boxes Monday, Wednesday, & Friday from 3-5 to anyone in need</p> <p>We continue to offer shelter services during this time.</p> <p>until further notice.</p>
Midwest Food Bank	<ul style="list-style-type: none"> • Food Banks (distribute to agencies only-does not serve individuals) 	Open	<p>Midwest Food Bank is maintaining operations of procuring and distributing food to partner agencies. Semi-loads of family food boxes have been shipped out at the request of their partner, The Salvation Army. More loads have been requested and are in process.</p>

<p>Eastview Christian Church -Bloomington Campus</p>	<ul style="list-style-type: none"> • Food pantries • Packed lunches/dinners 	<p>Open</p>	<p>NORMAL CAMPUS CLOSED until further notice 3/16/2020.</p> <p>Bloomington Campus OPEN - 401 Union Street: Entrance on Lee street (at back alley); have photo ID; will be handed food box while in car. Pick-up is available Wed only during these times:</p> <p>Wed, 10:00 am - 11:30 am, 1:00 - 2:30 pm, 6:00 pm - 7:30 pm.</p>
<p>The Robert Barcia Team at eXp Realty LLC</p>	<ul style="list-style-type: none"> • Grocery delivery 	<p>Open New COVID-19 Service!</p>	<p>We provide free groceries and basic supplies (as available in stock) and deliver weekly. We started our services when local food banks closed and will continue until they re-open.</p> <p>The service is available for anyone in McLean County who is financially struggling, elderly, or not able-bodied.</p> <p>The COVID-19 virus has affected many local members of our community - layoffs, reduction in hours, no school lunches, etc. We aim to help close the gaps and ensure the most vulnerable are provided for.</p> <p>Phone (309) -24-HOMES (309-244-6637)</p> <p>Email- vegasrobert33@gmail.c</p>

			om We deliver once a week, but they can call, text or e-mail ANYTIME to be added to the list.
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Household goods/Clothing

<u>Agency Name</u>	<u>Category of Service</u>	<u>Operation Status</u>	<u>Description</u>
McLean County COVID-19 mutual aid team	<ul style="list-style-type: none"> • Errand running • Shopping assistance • Pharmacy pick up • Household goods 	Open New COVID-19 Service!	<p>We are a mutual aid team looking to assist in any errand runs to grocery stores, pharmacies, or other stores. You are expected to pay for your items, but there is no additional charge for our service.</p> <p>A service for people who are self isolating and:</p> <ul style="list-style-type: none"> • Are over 60 • Have a compromised immune system • Have underlying health conditions • Have limited mobility • Are currently sick • And no not have access to other local support <p>If this describes you, call and leave a voicemail at (309) 839-9496, and our team will run errands</p>

			for you.
St. Vincent de Paul Society - Holy Trinity Conference	<ul style="list-style-type: none"> • Food Pantry • Clothing Closet 	Closed	Closed 3/17/2020 - 4/10/2020.
Habitat for Humanity ReStore	<ul style="list-style-type: none"> • Household goods 	Open but amended	<p>Will be closed as of March 17th. But, customers will be able to browse items online at the ReStore Facebook page multiple times per day as well as via our live stream.</p> <p>Anyone interested in purchasing an item can comment on the photo, message us, or call (309) 454-6047. We will hold items for 1 hour. We will take payments and load all items out of our sold room located at the west end of the property.</p> <p>All pickups are temporarily cancelled. Drop-offs are still being accepted at the drive-up loading dock.</p>
The Robert Barcia Team at eXp Realty LLC	<ul style="list-style-type: none"> • Household goods delivery • Basic supplies 	Open New COVID-19 Service!	<p>We provide free groceries and basic supplies (as available in stock) and deliver weekly. We started our services when local food banks closed and will continue until they re-open.</p> <p>The service is available for anyone in McLean</p>

			<p>County who is financially struggling, elderly, or not able-bodied.</p> <p>The COVID-19 virus has affected many local members of our community - layoffs, reduction in hours, no school lunches, etc. We aim to help close the gaps and ensure the most vulnerable are provided for.</p> <p>Phone (309) -24-HOMES (309-244-6637)</p> <p>Email- vegasrobert33@gmail.com</p> <p>We deliver once a week, but they can call, text or e-mail ANYTIME to be added to the list.</p>
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Transportation

<u>Agency Name</u>	<u>Category of Service</u>	<u>Operation Status</u>	<u>Description</u>
Connect Transit	<ul style="list-style-type: none"> Local Bus Services * Disability Related Transportation 	Open New COVID-19 Service!	NO fares charged
Showbus	<ul style="list-style-type: none"> General paratransit/community ride programs 	Open New COVID-19 Service!	NO fares charged

Counseling services

<u>Agency Name</u>	<u>Category of Service</u>	<u>Operation</u>	<u>Description</u>
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		Status	
McLean County FUSE Program	<ul style="list-style-type: none"> Therapeutic services 	<p>Open -existing clients</p> <p>Closed - new outreach</p>	Closed for new outreach until further notice.
McLean County Center for Human Services	<ul style="list-style-type: none"> Community Mental Health Center Crisis Intervention 	Open, but must call in before going to office	Clients must call 309-827-5351 for services

Addiction/Substance Abuse Services

<u>Agency Name</u>	<u>Category of Service</u>	<u>Operation Status</u>	<u>Description</u>
Recovery Oriented System of Care (ROSC)	<ul style="list-style-type: none"> Support groups (recovery) 	Closed	Closed to the public until further notice.
Chestnut Health Systems	<ul style="list-style-type: none"> Substance use treatment center 	Open but amended	<p>At this point, no programs have been closed or relocated</p> <p>No longer accepting walk-in admissions for our behavioral health programs</p> <p>Not allowing visitors for the time being</p> <p>Pre-screening current and potential patients/clients by phone to ask whether they are symptomatic</p> <p>Update applies to 28-day residential treatment, not necessarily Detox/Crisis Residential Treatment.</p> <p>We are not going to discharge clients prematurely to reach the numbers we want;</p>

			our plan is to bring the men's unit down to 10 clients and the women's unit down to 8 clients, so that each client has their own room.
Alcoholic Anonymous	<ul style="list-style-type: none"> • Support groups * alcohol use disorder 	Open Online alternative	http://aa-intergroup.org/directory.php Online meetings are held.

Homelessness and Housing

<u>Agency Name</u>	<u>Category of Service</u>	<u>Operation Status</u>	<u>Description</u>
(WBRP) West Bloomington Revitalization Project	<ul style="list-style-type: none"> • Beds • Tool Rentals • Bikes • Seeds • Books • Community Gardens 	Closed	<ul style="list-style-type: none"> • Closed until further notice • Emails and voicemails monitored. Residents asked to report any concerns for fellow neighbors. • All tools checked out from Tool Library extended with no fee. • All upcoming March events postponed for now
PATH	<ul style="list-style-type: none"> • Homeless outreach 	Open	We are open to the public. Clients will go through a screening process.

Salvation Army-Safe Harbor	<ul style="list-style-type: none"> shelter 	Open but amended	<ul style="list-style-type: none"> Will have additional screening procedures.
Bloomington Housing Authority	<ul style="list-style-type: none"> Low income housing Public housing 	Open but amended	<ul style="list-style-type: none"> Closed for routine in-person visits No walk-in applications interviews for public housing Non emergency public housing work orders may be delayed
Home Sweet Home Ministries	<ul style="list-style-type: none"> Homeless shelter 	Open	<p>We continue to offer shelter services during this time.</p> <p>until further notice.</p>

Employment, Education & Training

<u>Agency Name</u>	<u>Category of Service</u>	<u>Operation Status</u>	<u>Description</u>

Legal Services

<u>Agency Name</u>	<u>Category of Service</u>	<u>Operation Status</u>	<u>Description</u>
Prairie State Legal Services	<ul style="list-style-type: none"> General legal aid Legal representation for victims of domestic violence (e.g. Orders of Protection) Housing discrimination 	Open but amended	<ul style="list-style-type: none"> Still Accepting cases and representing clients Physical Office Closed Appointments by telephone

	<ul style="list-style-type: none"> assistance • Legal representation for tenants in landlord-tenant disputes • Criminal record expungement 		<ul style="list-style-type: none"> • New clients should call (309) 827-5021 and follow the appropriate prompts
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Family/Child resources

<u>Agency Name</u>	<u>Category of Service</u>	<u>Operation Status</u>	<u>Description</u>
Children's Home & Aid	<ul style="list-style-type: none"> • Crisis nursery • The children's room (drop in child care) 	Open	Still open, with possible altered capacity. Call for more information (other programs closed)
Heartland Head Start	<ul style="list-style-type: none"> • Preschools • Education 	Closed	Closed to the public until further notice.
Big Brothers Big Sisters of Central	<ul style="list-style-type: none"> • Mentoring 	Closed (some services remotely)	Closed for in person activities until further notice. For services or questions email Heather at h.peavler@bbbscil.org
YMCA of Bloomington-Normal	<ul style="list-style-type: none"> • Day care 	Open New COVID-19 Service!	<p>During this temporary closure, the Y facility will serve only as an emergency school-aged child care program (K-5)</p> <p>for those working families who desperately need care not to exceed 50 kids.</p> <p>Particularly those working parents on the front lines combating this virus including health care workers, nurses, doctors, EMS</p>

			<p>professionals, police and fire. Like all our programs, we'll turn no child away due to the inability to pay, and your membership fee and Strong Kids contributions help facilitate this service. More information about registration can be found at</p> <p>https://www.bnymca.org/programs/school-break-days/.</p>
<p>Center for Youth and Family Solutions</p>	<ul style="list-style-type: none"> ● Adoption services ● Diapers ● formula/baby food ● Parental visitation facilitation ● Pregnancy counseling ● SASS (crisis) 	<p>Open but amended</p>	<p>Offices are open but locked</p> <p>Pre-screening for symptoms and risk by phone is required before anyone can enter the building.</p> <p>Clinical services are still occurring and available, primarily through telehealth modes, video and some telephone.</p> <p>Some in-person counseling services are still occurring, primarily for those who lack access to technology or are in crisis.</p> <p>Any group services are postponed for at least the rest of March. We will reassess in early April.</p> <p>Clinical staff are working remotely to reduce the number of people in the building and reduce risk to staff who need to be physically present.</p>

			<p>Changes made to our sick leave policies and staff supports to allow for greater absences. Pre-screening all in home visits as well SASS-Specific to McLean County</p> <p>The SASS team continues to respond to youth, young adults, and families in crisis.</p> <p>We are asking providers and families to NOT send youth who need mobile crisis response services to the emergency departments. Please call CARES for any youth in crisis who need SASS response – and are not in immediate risk of harm or requiring medical intervention – and provide the current location of the youth. SASS will respond to that location</p>
Project Oz	<ul style="list-style-type: none"> ● Outreach * at risk youth ● runaway/youth shelter 	Open but amended	<p>Any young person who needs immediate crisis assistance can access Project Oz through our community Safe Place network (closed site: Bloomington Public Library)</p> <p>Every single fire department in Bloomington-Normal is a trained and licensed Safe Place location. If you need help, we will meet you there</p>

			<p>You can also text the word “safe” and your current location (address, city, state) to 4HELP (44357). Within seconds, you will receive a message with the closest Safe Place site and 24-hour hotline number. For immediate help, reply with “2chat” to text interactively with a trained counselor</p>
<p>YWCA Young wonders</p>	<ul style="list-style-type: none"> ● Child care centers ● Extended child care ● Preschools 	<p>Open</p>	<p>YWCA Young Wonders is OPEN and serving children 6 weeks to 12 years old. We provide breakfast and a hot lunch every day. Non-clients will be served on a case-by-case basis. Please call 662-7826 to talk with someone about enrolling your child.</p> <p>(309) 662-7826</p>
<p>The Child Care Resource & Referral Network</p>	<ul style="list-style-type: none"> ● Child care expense assistance ● Child care provider training ● Child care provider referrals ● Child passenger safety seats 	<p>Closed, but filing paperwork is still Open.</p>	<p>The Child Care Resource & Referral Network is closed to the public, however we still have staff working and processing paperwork. Clients can bring up paperwork, we have a secure lock box and a mail slot that clients can drop paperwork off and they can email to ccap@crrn.com or fax to 309-828-0526.</p>

Domestic Violence Services

<u>Agency Name</u>	<u>Category of Service</u>	<u>Operation Status</u>	<u>Description</u>
Neville House and Countering Domestic Violence	<ul style="list-style-type: none"> Domestic violence hotline/shelter 	Open	Neville House and Countering Domestic Violence Services are still fully operational. For DV services please call our 24-Hour Hotline at (309) 827-7070.

Sexual Assault Services

<u>Agency Name</u>	<u>Category of Service</u>	<u>Operation Status</u>	<u>Description</u>
YWCA Stepping stones	<ul style="list-style-type: none"> Sexual assault hotline Advocacy * sexual assault 	Open	24-hour sexual assault hotline is open. Please remember to call 309-556-7000 if you need assistance with anything sexual assault/abuse related including Civil No Contact Orders , Stalking No Contact Orders (309) 556-7000

Senior Services

<u>Agency Name</u>	<u>Category of Service</u>	<u>Operation Status</u>	<u>Description</u>

Disability services

<u>Agency Name</u>	<u>Category of Service</u>	<u>Operation Status</u>	<u>Description</u>
Marcfirst	<ul style="list-style-type: none"> Disability related services 	Closed	Closed to the public until further notice. (24hr homes open)
LIFE Center for Independent Living (LIFE CIL)	<ul style="list-style-type: none"> Assistive technology blind/visually impaired services Disability services Medical equipment/supplies In home assistance 	Closed, but may still contact - see description	COVID-19 Update: LIFE Center for Independent Living (LIFE CIL) Employees to Work from Home March 17-April 10; Offices Closed . UPDATED CLOSURE DATES: Due to the current COVID-19 health crisis, both our Bloomington and Pontiac offices will be closed from Tuesday, March 17 through Friday, April 10 . LIFE CIL employees will work from home during that time. There will be no meetings held onsite at LIFE CIL during our office closures. LIFE CIL staff will still be available by phone and online (email and Facebook) to the greatest extent possible . If you have any questions about services during this time, please don't hesitate to reach out to us via phone, email or message us on Facebook. LIFE CIL's wheelchair basketball event featuring the University

of Illinois wheelchair basketball team on April 4 has been **cancelled**.

If you have borrowed equipment from our loan closet, please note that all **returns due during this time have automatically been extended**. You may return the equipment after our offices reopen.

UPDATE: **While we plan to reopen both offices on Monday, April 13**, we are monitoring the situation daily as it evolves and will update our website accordingly. Thank you for your patience and understanding. Our top priority is the well-being of our consumers and staff members.

Please visit our Facebook page or website for more information on how you can protect yourself from the new coronavirus and stay healthy. Remember, you can still call and/or email us.

LIFE Center for Independent Living
2201 Eastland Dr., Ste. 1, Bloomington, IL 61704
309-663-5433 ext. 231
Fax: 309-663-7024
Website: www.lifecil.org
Facebook: www.facebook.com/lifecil
AmazonSmile: <https://smile.amazon.co>

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Library

<u>Agency Name</u>	<u>Category of Service</u>	<u>Operation Status</u>	<u>Description</u>
Normal Public Library	<ul style="list-style-type: none"> Public Library 	Closed	Closed to the public until further notice.
Bloomington Public Library	<ul style="list-style-type: none"> Public Library 	Closed	Closed to the public until further notice.

Recreation

<u>Agency Name</u>	<u>Category of Service</u>	<u>Operation Status</u>	<u>Description</u>
Children's Discovery Museum	<ul style="list-style-type: none"> Children's museums 	Closed	Closed to the public until further notice.

City/government

<u>Agency Name</u>	<u>Category of Service</u>	<u>Operation Status</u>	<u>Description</u>
Town of Normal	<ul style="list-style-type: none"> City government department offices 	Closed	Closed to the public until further notice.

Tax Assistance

<u>Agency Name</u>	<u>Category of Service</u>	<u>Operation Status</u>	<u>Description</u>

